As of October 2019

Declaration of consent for opinion surveys in B2B

I hereby consent to Covestro Deutschland AG as the responsible body for data processing to contact me several times a year, but no more than four times, by telephone or e-mail in order to conduct a customer satisfaction survey. The surveys, which can be conducted by telephone or as an online survey (the invitation to an online survey is usually sent by e-mail containing a participation link), always serve the purpose of optimizing the concrete business relationship and increasing customer satisfaction.

I also agree that my responses to the questions can be stored electronically in the CRM system (Customer Relationship Management System) in accordance with the information in the additional data protection notices provided to me and that my customer consultant can contact me by telephone or e-mail with regard to the information provided as part of the customer satisfaction survey in order to be able to discuss the optimization potential in the customer relationship after evaluating the responses. My consent can be revoked at any time in the future by sending an e-mail to [customer.experience@covestro.com]. With the revocation, processing based on the consent will no longer be continued in the future. The legality of the processing remains unaffected until revocation. The validity of the consent shall terminate automatically without further notice two (2) years after the termination of the longest running contract between Covestro and the Customer Company at the end of the relevant calendar year.

As of October 2019